### KCTS Television, Seattle, WA

### October 1, 2008 - September 30, 2009

### Positions Filled

nt & CEO  Marketing ator	06/01/2008- 10/3/2008 7/28/2008- 11/12/2008	10/3/2008	KCTS Internal Announcements and Bulletins KCTS Website Broadcasting & Cable Magazine Current Spencer Stuart	0 0 0 0 7	0 0 0 0
		11/12/2008	Broadcasting & Cable Magazine Current Spencer Stuart	0	0
		11/12/2008	Current Spencer Stuart	0	0
		11/12/2008	Spencer Stuart		_
		11/12/2008	·	7	1
		11/12/2008			
			KCTS Internal Announcements and Bulletins	0	0
			KCTS Website	0	0
			Colors NW	0	0
			Craigs List	0	0
			Idealist	1	1
			Kelly Services	1	0
			NDOA	0	0
s Services nt	8/8/2008- 10/2/2008	10/2/2008	KCTS Internal Announcements and Bulletins	1	1
			KCTS Website	0	0
			Craigs List	0	0
			NW Jobs	0	0
nt Production s Manager	8/19/2008- 10/29/2008	10/29/2008	KCTS Internal Announcements and Bulletins	0	0
			KCTS Website	0	0
			Accountemps/Robert Half International	1	1
			Colors NW	0	0
			Craigs List	2	0
S				KCTS Website Accountemps/Robert Half International Colors NW	KCTS Website 0 Accountemps/Robert Half International 1 Colors NW 0 Craigs List 2

### **EEO Public File Report**

Full- Time Position	Position Title	Recruitment Period	Date Filled	Recruitment Source(s) utilized to fill the vacancy (including organizations entitled to notification)*	Number Interviewed	Number Hired
263	Assistant Production Business Manager (cont'd)	8/19/2008- 10/29/2008	10/29/2008	IMA	0	0
	Idealist			0	0	
				NW Jobs	0	0
				Seattle University	0	0
				University of Washington	0	0
266	Senior On-Air Promotion Producer	9/18/2008- 11/21/2008	11/21/2008	KCTS Internal Announcements and Bulletins	0	0
				KCTS Website	0	0
				Craigs List	2	1
				NATAS	0	0
				TV Jobs	0	0
				WSAB	0	0
				Other	1	0
267	Traffic Specialist I	11/26/2008- 1/20/2009	1/20/2009	KCTS Internal Announcements and Bulletins	1	1
				KCTS Website	1	0
				Craigs List	0	0
				NATAS	0	0
				PBS Connect	0	0
				TV Jobs	0	0
				University of Washington	1	0
				WSAB	0	0
	* See Attached List of	Recruitment Sc	urces for Cor	ltact Information		

Full- Time Position	Position Title	Recruitment Period	Date Filled	Recruitment Source(s) utilized to fill the vacancy (including organizations entitled to notification)*	Number Interviewed	Number Hired
268	VP of Development	01/12/2009- 4/20/2009	4/20/2009	KCTS Internal Announcements and Bulletins	0	0
				KCTS Website	0	0
				Craigs List	0	0
				Current	0	0
				Idealist	1	1
				NDOA	0	0
				NW Jobs	0	0
270	Interactive Developer	3/26/2009-	4/24/2009	KCTS Internal Announcements and	0	0
		4/24/2009	, , ,	Bulletins		
				KCTS Website	0	0
				Craigs List	1	1
				Drupal user group website	0	0
				Eggsprout	0	0
				Idealist	0	0
				Internet Strategy Forum	0	0
				PBS Connect	0	0
				Bellevue Community College	0	0
				North Seattle Community College	0	0
				Seattle Central Community College	0	0
				Seattle University	0	0
				Shoreline Community College	0	0
				University of Washington	0	0
				Washington State University	0	0
	* See Attached List of	Recruitment	Sources	for Contact Information		

Full- Time Position	Position Title	Recruitment Period	Date Filled	Recruitment Source(s) utilized to fill the vacancy (including organizations entitled to notification)*	Number Interviewed	Number Hired
272	Corporate Development Account Manager	4/28/2009- 6/5/2009	6/5/2009	KCTS Internal Announcements and Bulletins	0	0
				KCTS Website	0	0
				Ad Club (Seattle Chapter)	0	0
				Craigs List	2	0
				Idealist	0	0
				NDOA	0	0
				TV Jobs	0	0
				WSAB	0	0
				Other	3	1
273	On-Air Promotion Producer	5/14/2009- 7/10/2009	7/10/2009	KCTS Internal Announcements and Bulletins	2	1
				KCTS Website	0	0
				602 Communications	0	0
				Craigs List	0	0
				TV Jobs	0	0
				WSAB	0	0
				AI	0	0
				PLU	0	0
				UW	0	0
				WA State	0	0
				Other	1	0
	* See Attached List of	Recruitment	Sources	for Contact Information		

Full- Time Position	Position Title	Recruitment Period	Date Filled	Recruitment Source(s) utilized to fill the vacancy (including organizations entitled to notification)*	Number Interviewed	Number Hired
277	Educational Services	7/13/2009-		KCTS Internal Announcements and	3	1
	Coordinator	8/14/2009		Bulletins		
				KCTS Website	0	0
				Craigs List	1	0
				Diversity Employment Career Fair	0	0
				Idealist	0	0
				WAEYC	0	0
				UW	0	0
	* See Attached List of	Recruitment	Sources	For Contact Information		

### **Information Regarding Recruitment Sources Contacted for Full-Time Vacancies**

No	Recruitment Source	Contact	Total	Entitled to
			Interviewed	Notification
1	KCTS Internal Announcements & Bulletins (Lunchroom, internal newsletter, volunteer newsletter, KYVE and Channel 9) 401 Mercer Street , Seattle, WA 98109	206-728-6463 Human Resources Generalist	7	N
2	KCTS Website 401 Mercer Street, Seattle, WA 98109	http://www.kcts9.org Human Resources Generalist 206-728-6463	1	N
3	KCTS Board of Directors c/o KCTS , 401 Mercer Street Seattle, WA 98109	Various via email	0	N
4	<b>602 Communications</b> 4349 E. Colter Street, Phoenix AZ 85018	http://www.602communications.com Sandy Lizik, email: slizik@602communications.com	0	N
5	Accountemps/Robert Half International 601 Union Street, Suite 4300, Seattle, WA 98101	http://accountemps.com 206-749-9161 Rikki Leban, email: rikki.leban@accountemps.com	1	N
6	<b>Ad Club</b> (American Advertising Federation) 732 Broadway, Suite 302, Tacoma, WA 98402	http://www.adclubseattle.com/about/board.aspx Renee Peterson, email: renee@rustygeorge.com	0	N
7	Broadcasting & Cable Magazine Reed Business Interactive, A division of Reed Elsevier 225 Wyman Street, Waltham, MA 02451	http://www.broadcastingcable.com 781-734-8441 Jon Kemp, email: Jon.Kemp@ReedBusiness.com	0	N
8	Colors NW 1319 Dexter Ave. N, Suite 250, Seattle, WA 98109	http://www.colorscareers.com KCTS 9 account name: kctsjobs 206-444-9251	0	N
9	Craigs List San Francisco, CA Online Forum	https://post.craigslist.org/sea/J/ofc KCTS 9 account name: jobs@kcts.org	8	N

http://www.current.org/advertise #301-270-7240 ext.36 Sherron Phillips, email: sherron@current.org	0	N
http://www.citycareerfair.com 206-856-8972 Marvin Rosette, email: marvin@citycareerfair.com	0	N
http://groups.drupal.org KCTS 9 account name: kctsjobs	0	N
http://www.eggsprout.com KCTS 9 account name: jobs@KCTS9.org	0	N
https://www.execsearches.com KCTS 9 account name: KCTS 888-238-6611	0	N
http://www.idealist.org 3 646-290-7725 KCTS account name: ctzau@kcts.org	2	N
http://www.imanet.org KCTS 9 account name: jobs@kcts9.org	0	N
http://www.internetstrategyforum.org Email: steve.gehlen@internetstrategyforum.org	0	N
http://www.KellyIT.com 425-746-2140 ext. 222 Nathan Wright, email: wrighnr@kellyservices.com	1	N
http://natas-seattle.org/jobbank 206-575-3444 Email: diane@asi-seattle.net	0	N
	#301-270-7240 ext.36 Sherron Phillips, email: sherron@current.org  http://www.citycareerfair.com 206-856-8972 Marvin Rosette, email: marvin@citycareerfair.com  http://groups.drupal.org KCTS 9 account name: kctsjobs  http://www.eggsprout.com KCTS 9 account name: jobs@KCTS9.org  https://www.execsearches.com KCTS 9 account name: KCTS 888-238-6611  http://www.idealist.org 646-290-7725 KCTS account name: ctzau@kcts.org  http://www.imanet.org KCTS 9 account name: jobs@kcts9.org  http://www.imanet.org KCTS 9 account name: jobs@kcts9.org  http://www.internetstrategyforum.org Email: steve.gehlen@internetstrategyforum.org  http://www.KellyIT.com 425-746-2140 ext. 222 Nathan Wright, email: wrighnr@kellyservices.com  http://natas-seattle.org/jobbank 206-575-3444	#301-270-7240 ext.36 Sherron Phillips, email: sherron@current.org  http://www.citycareerfair.com 206-856-8972 Marvin Rosette, email: marvin@citycareerfair.com  http://groups.drupal.org KCTS 9 account name: kctsjobs  http://www.eggsprout.com KCTS 9 account name: jobs@KCTS9.org  https://www.execsearches.com KCTS 9 account name: KCTS 888-238-6611  http://www.idealist.org 3646-290-7725 KCTS account name: ctzau@kcts.org  http://www.imanet.org KCTS 9 account name: jobs@kcts9.org  http://www.internetstrategyforum.org Email: steve.gehlen@internetstrategyforum.org  http://www.KellyIT.com 425-746-2140 ext. 222 Nathan Wright, email: wrighnr@kellyservices.com  http://natas-seattle.org/jobbank 206-575-3444

20	Northwest Development Officers Association (NDOA) 2150 N 107 <sup>th</sup> Street , Suite 205, Seattle WA 98133	http://www.ndoa.org Cho Yang 206-367-8704	0	N
21	<b>NW Jobs</b> (through the Seattle Times) PO Box 70, Seattle, WA 98111	http://marketplace.nwsource.com/jobs Heather Van Houten 206-652-6805	0	N
22	PBS Connect Online Job Forums	https://secure.connect.pbs.org/am/uistart/defaul t.aspx KCTS 9 account name: jobs@kcts.org Email: connect@pbs.org	0	N
23	Spencer Stuart 525 Market Street, Ste 3700, San Francisco, CA 94105	http://www.spencerstuart.com/home 415-495-4141 Will Schutte, email: wschutte@spencerstuart.com	7	N
24	TV Jobs P.O. Box 4116, Oceanside, CA 92052	http://www.tvjobs.com 1-800-374-0119 KCTS 9 account name: kctsjobs	0	N
25	Washington Association for the Education of Young Children (WAEYC) 841 N Central Avenue Suite 206, Kent, WA 98032	http://www.waeyc.org 253- 854-2565 Krista Rhea: krista@waeyc.org	0	N
26	Washington State Association of Broadcasters (WSAB) 724 Columbia Street N.W., Suite 310, Olympia, WA 98501	http://www.wsab.org Sandie Maki 360-705-0774	0	N
	Schools:			
27	Art Institute 2323 Elliott Avenue, Seattle, WA 98121	http://www.artinstitutes.edu 206-239-2337 Scott MacIntire, email: smacintire@aii.edu	0	N
28	Bellevue Community College 3000 Landerholm Circle SE, Bellevue, WA 98007	http://bellevuecollege.edu 425-564-1000	0	N

29	North Seattle Community College 9600 College Way North, Seattle, WA 98103	http://www.northseattle.edu 206-527-3685	0	N
30	Pacific Lutheran University Ramstad 112, Tacoma, WA 98447	http://www.plu.edu/intern 253-535-7324	0	N
31	Seattle Central Community College 1701 Broadway, Room 1102E, Seattle, WA 98122	http://seattlecentral.edu 206-344-4383 Karen Kato, email: kakato@sccd.ctc.edu	0	N
32	Seattle University 901 12th Avenue, P.O. Box 222000, Seattle, WA 98122	http://www.seattleu.edu James Vive 206-296-6083	0	N
33	Shoreline Community College 16101 Greenwood Avenue North, Shoreline, WA 98133	http://www.shoreline.edu 206-546-4101	0	N
34	UW Husky Job Board University of Washington, Box 352810, Seattle, WA 98195	https://washington.edu huskyjob@u.washington.edu KCTS account name: ctzau@kcts.org	1	N
35	Washington State P.O. Box 641068, Pullman, WA 99164	http://www.wsu.edu KCTS 9 account name: internships@kcts9.org	0	N
36	Other: "word of mouth"	Various KCTS Television Employees Community Board Leaders Referrals	5	N
	TOTAL INTERVIEWS:		33	

## Prong 3 Longer-Term Recruitment Initiatives Implemented During October 1, 2008 – September 30, 2009

# Initiative: Participation in job fairs by station personnel who have substantial responsibility in making hiring decisions

No.	Date	Initiative	Description	Scope of Involvement	Personnel Involved
1.	3/24/2009	Bates Technical College Career Fair	Outreach to potential candidates with a focus on career and internship information.	Booth set-up during the entire half-day event.	Candida Tzau, Human Resources Generalist Maureen Rossmeier, Engineering Manager Sheldon Bukantz, Broadcast Technician III
2.	4/15/2009	University of Washington Annual Spring Career Fair	Outreach to potential candidates with a focus on diversity and equality in the workplace.	Booth set-up during the entire event.	Candida Tzau, Human Resources Generalist Patricia Costello, Broadcast Technician III Stephanie Beechem, Production Intern
3.	6/17/2009	WaMu Career Fair	Career Fair for employees displaced by the merge with JPM Chase and the subsequent rolling, monthly layoffs.	Booth set-up during the entire half-day evet.	Ann Pichette, Friends of KCTS 9 Volunteer Candida Tzau, Human Resources Generalist Laura Lawson, Former Legal Intern
4.	7/21/2009	Seattle Annual Diversity Employment Day Career Fair	Outreach to potential candidates with a focus on diversity and equality in the workplace.	Participation in diversity roundtable talks and booth set- up the entire day of the career fair.	Candida Tzau, Human Resources Generalist Maureen Rossmeier, Engineering Manager Alice MacLean, Outreach Intern Naohira Numata, Programming/Traffic Intern

## Prong 3 Longer-Term Recruitment Initiatives Implemented During October 1, 2008 – September 30, 2009

Initiative: Participate in events sponsored by organizations representing groups present in the community interested in broadcast employment issues, including conventions, career days, workshops, and similar activities

No.	Date	Initiative/ Description	Scope of Involvement	Personnel Involved
1.	11/6/2008	ITT Technical Institute Advisory Committee Meeting	Members from various industries met to discuss the ITT curriculum, changes in industry, and the development of internship opportunities	Candida Tzau, Human Resources Generalist
2.	3/25/2009	Art Institute: Winter Quarter 2009 Portfolio Review	Outreach to potential candidates and worked with Career Services to develop internship and job relationships.	Candida Tzau, Human Resources Generalist Dave Ko, Director/Editor/Videographer Josephine Cheng, Host, About the Money Tom Steele, Development Coordinator
3.	6/18/2009	Dow Lohnes Webinar	Webinar on FCC EEO Compliance, with a particular focus on the EEO issues of PBS. The program reviewed the FCC's EEO requirements.	Amy Jolley, Legal Affairs Manager Candida Tzau, Human Resources Generalist

# Prong 3 Longer-Term Recruitment Initiatives Implemented During October 1, 2008 – September 30, 2009

Initiative: Training to management personnel as to methods of ensuring equal employment opportunity and preventing discrimination.

No.	Date	Initiative/ Description	Scope of Involvement	Personnel Involved	
1.	6/18/2009	Dow Lohnes Webinar	Webinar on FCC EEO Compliance, with a particular focus on the EEO issues of PBS. The program reviewed the FCC's EEO requirements.	Amy Jolley, Legal Affairs Manager Candida Tzau, Human Resources Generalist	

## Prong 3 Longer-Term Recruitment Initiatives Implemented During October 1, 2008 – September 30, 2009

# Initiative: Establishment of an internship program designed to assist members of the community to acquire skills needed for broadcast employment

Internships: The goal of the Internship Program is to prepare the participants for possible careers in broadcasting and related professions while furthering KCTS Television's connection to the community, its recruiting efforts and diversity initiatives. KCTS Television will attempt to meet the requirements of each school's program as closely as possible in order to enhance the experience for its interns. Internships include interactive, work study and job shadowing.

No.	Date	Initiative	Description	Scope of Involvement	Personnel Involved
1.	10/7/2008- 6/2/2009	Law Work Study	Laura Lawson	Work Study	Amy Jolley, Legal Affairs Manager
2.	11/10/2008- 5/29/2009	Intern	Stephanie Beechem	Production Intern	Lesley McClurg, Associate Producer
3.	10/27/2008- 02/06/2009	Intern	Martha Flores	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
4.	12/9/2008- 7/9/2009	Intern	Vy Nguyen	Web Production Intern	Julianne Lamsek, Technology Director Kevin Bang, New Media Producer
5.	12/10/2008- 8/20/2009	Intern	Kelly Edinger	Web Production Intern	Julianne Lamsek, Technology Director Kevin Bang, New Media Producer
6.	12/15/2008- 3/13/2009	Intern	Leslie Cuadra	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
7.	01/21/2009- 6/20/2009	Intern	Kelly Ota	On-Air Fundraising Research & Production Intern	Stephen Hegg, Senior Producer, Pledge
8.	01/08/2009- 4/30/2009	Intern	Melissa West	Communications Intern	Daphne Adair, Communications Specialist Erin Whitcomb, Special Projects and Events Manager
9.	01/08/2009- 4/14/2009	Intern	Stephen King	Communications Intern	Daphne Adair, Communications Specialist Erin Whitcomb, Special Projects and

					Events Manager
10.	01/22/2009- present	Intern	Adam Knight	Production	Lesley McClurg, Associate Producer
11.	02/10/2009- 6/6/2009	Intern	Edilia Ruiz	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
12.	02/17/2009- 5/20/2009	Intern	Samira Kiani	Programming/Traffic	Hildy Ko, Program Coordinator
13.	3/30/-2009- 6/19/2009	Intern	Shelly Branch	Web Production Intern	Julianne Lamsek, Technology Director Kevin Bang, New Media Producer
14.	3/13/2009- 6/3/2009	Intern	Katrina Griffin-Moore	Communications Intern	Daphne Adair, Communications Specialist Erin Whitcomb, Special Projects and Events Manager
15.	3/15/2009- 8/6/2009	Intern	Maria Wardian	Production Intern	Lesley McClurg, Associate Producer
16.	5/15/2009- 8/27/2009	Intern	Naohira Numata	Programming/Traffic	Hildy Ko, Program Coordinator
17.	5/27/2009- 8/6/2009	Intern	Alice MacLean	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
18.	6/1/2009- 8/17/2009	Intern	Adam Lueders	Production Intern	Lesley McClurg, Associate Producer
19.	6/15/2009- 8/28/2009	Intern	Jennifer Taylor	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
20.	6/30/2009- present	Intern	Daniel Choi	Communications Intern	Daphne Adair, Communications Specialist Erin Whitcomb, Special Projects and Events Manager
21.	7/1/2009- present	Intern	John Saunders	Production Intern	Lesley McClurg, Associate Producer
22.	7/8/2009- 8/13/2009	Intern	Erin White	Outreach Intern	Stefanie Malone, Community Outreach Manager Antonio Gomez, Community Outreach Coordinator
23.	7/14/2009- present	Intern	Gabriela Hirata	Communications: On-Air Promotion Intern	Daphne Adair, Communications Specialist Ethan Griffith, Senior On-Air Promotion Producer

24.	7/22/2009-	Intern	Dami Song	Communications: On-Air	Daphne Adair, Communications
	9/21/2009			Promotion Intern	Specialist
					Ethan Griffith, Senior On-Air
					Promotion Producer
25.	7/30/2009-	Intern	Justin Simson	Web Production Intern	Julianne Lamsek, Technology
	present				Director
					Kevin Bang, New Media Producer
26.	9/8/2009-	Intern	Neelu Bhuman	Web Production Intern	Julianne Lamsek, Technology
	present				Director
	•				Kevin Bang, New Media Producer
27.	9/8/2009-	Intern	Brit Exworthy	Production Intern	Lesley McClurg, Associate Producer
	present				
28.	9/14/2009-	Intern	Naser ElMasry	Production Intern	Lesley McClurg, Associate Producer
	present		•		

## Prong 3 Longer-Term Recruitment Initiatives Implemented During October 1, 2007 – September 30, 2009

(Note: 4 Longer-Term Recruitment Initiatives to completed during this 2 year period)

# Initiative: Establishment of training programs designed to enable station personnel to acquire skills that could qualify them for higher level positions

No.	Date	Initiative	Description	Scope of Involvement	Personnel Involved
1.	9/17/2008- 10/24/2008	Online course	Introduction to Microsoft Excel 2007. Online class through Seattle Central Community College.	The course offered shortcuts for setting up fully formatted worksheets; instruction on how to write mathematical formulas; how to sort and analyze data; how to create charts and graph; and how to build links between files.	Angela Niles, Executive Assistant to the President and CEO Cynthia Hall, Executive Administrative Assistant
2.	10/27/2008- 10/28/2008	Offsite, New York	Public Broadcasting Human Resources Directors Round Table Meeting	Annual meeting to share best practices and new ideas. Topics covered included: employee benefits, wage and salary administration, recruitment and staffing, training and development, organizational development, HRIS and strategic planning.	Laura Spies, Executive Director of Human Resources
3.	10/31/2008	Offsite, Oregon	ADP - PayeXpert Training class	The class included an overview and then in-depth training for conversion from ADP PCPW payroll to PayeXpert Payroll service. Topics covered included: payroll set up, processes, reports, utilities and maintenance.	Sheryl Roberts, Payroll and Benefits Manager
4.	11/12/2008- 11/15/2008	Offsite, San Antonio	American Public Television (APT) Fall Marketplace	The focus on the conference was to screen programs that APT supplies to public television stations which supplement the program schedule provided	Jay Parikh, Executive Director of Program Development and Distribution Michal Jacob, VP and CFO Randy Brinson, Executive Director of Content

				by PBS; to network with	Development
				other programmers and	2 3 3 3 5 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7
				programming related	Tom Niemi, Director of Retail
				professionals; and to hear	Operations and Station
				industry information related	Relations
				to programming and	Relations
				audience trends.	
5.	11/24/2000	Officita Dathall	ADD Employee		Candida Tanu Human Dagauraga
Э.	11/24/2008-	Offsite, Bothell	ADP- Employee	Two day course designed to	Candida Tzau, Human Resources
	11/25/2008		Maintenance and	prepare us to enter,	Generalist
			Reporting for HR Benefits Solution	retrieve, and process	Laura Spies, Executive Director
			Benefits Solution	employee data. Topics	of Human Resources
				covered included: entering	
				a new hire, archiving	
				employees and processing	
	1/26/2000	Official D	D-:/- E !	self-service requests.	Lies Cooniff Div 1 M 1 1
6.	1/26/2009-	Offsite, Bellevue	Raiser's Edge 7:	Part I covered how to	Lisa Cosgriff, Direct Marketing
	1/27/2009		Essentials Part I &	navigate, enter gifts and	Coordinator
			II	pledges, update multiple	
				records by using the batch	
				function and how to use	
				configuration settings. Part	
				II covered how to create	
				reports, exports, and	
				mailings. In addition, it	
				covered how to group	
				records by using queries,	
				how to use queries to	
				improve reports, exports	
				and mailings; how to use	
				the global function to add	
				and change records; and	
				how Raiser's Edge could be	
				used with Microsoft Office.	
7.	2/17/2009-	Offsite, Atlanta	2009 Public Media	Conference organized by	Mark Daneker, Interactive
	2/21/2009		Conference	the Integrated Media	Developer
				Association and its	Julianne Lamsek, Technology
				members. The purpose of	Director
				the conference was to offer	
				positive solutions to the	
				challenges public	
				broadcasters face as they	
				grapple with multi platform	
				competition in the next two	
				to five years.	

8.	3/23/2009-3/24/2009	Onsite at KCTS 9	Continued Process Improvement Leadership Certification Program	Training conducted by Evergreen Team Concepts focused on improving the workplace and processes together. The focus was on improving customer satisfaction, solving problems and growing leadership at every level of the organization. CPI is a philosophy that empowers the individual, emphasizes small and sustainable steps towards improvement, and creates positive change.	Brett Coffee, Member Services Manager Daphne Adair, Communications Specialist Don LaCombe, Production Manager Erin Miller, Merchandise Manager Enrique Cerna, Executive Director of Production and Executive Producer Jabran Soubeih, Executive Director of Engineering and Technical Planning Jay Parikh, Executive Director of Program Development and Distribution Julianne Lamsek, Technology Director Laura Spies, Executive Director of Human Resources Michal Anderson Jacob, VP and CFO Moss Bresnahan, President & CEO Paul Jackson, Major Gifts Manager Randy Brinson, Executive Director of Content Development
8.	5/11/2009- 5/14/2009	Offsite, Baltimore	The 2009 PBS Showcase and General Managers' Planning Meeting	Four days of inspirational speakers, valuable programming and promotion information, professional development opportunities on a wide range of subjects, and networking opportunities with your colleagues. New programs for Fall 2009 and beyond, plus the latest about promotion, education, and interactive plans.	Jay Parikh, Executive Director of Program Development and Distribution Michal Anderson Jacob, VP and CFO Moss Bresnahan, President & CEO Randy Brinson, Executive Director of Content Development Tom Niemi, Director of Retail Operations and Station Relations

9.	6/23/2009	Offsite, Seattle	2009 Puget Sound	Milliman all-participant	Candida Tzau, HR Generalist
			Regional Salary	survey results briefing	Sheryl Roberts, Payroll and
			Survey Results	covering topics such as	Benefits Manager
			Briefing & Labor	benefits, issues and trends.	
			Market Update		